

Durfey-Hoover-Bowden Insurance Agency, Inc.

3741 Benson Drive
Raleigh, North Carolina 27609
Phone 919-790-6415 Fax 919-790-6422
www.dhbins.com

We at the Durfey-Hoover-Bowden Insurance Agency value our relationship with our past, present and future customers and clients. The privacy of your personal non-public information is fundamental to the confidential nature of our relationship. Insurance, along with other financial services, requires the gathering and sharing of some of your personal information with others in order to produce the products and perform the services that you expect from us. Our policies and practices for protecting your personal non-public information are as follows.

Where we get information?

- ◆ Information is supplied by you on applications and through interviews
- ◆ Information is gathered by inspections including photographs of your property
- ◆ Information is accumulated through past transactions such as payment and claims
- ◆ Information may be gathered from other sources such as credit reporting agencies and driving record information from government agencies

The nature and type of information varies with the different insurance products. Every effort is made to restrict the information gathered and shared to that essential to serve you.

What is our policy for disclosure of personal nonpublic information?

Durfey-Hoover-Bowden Insurance does not disclose any non-public personal information about our customers or former customers except as permitted by law.

What are our information security practices?

We restrict access to nonpublic information about you to those employees who need to know that information to provide products or services to you. We maintain physical, electronic and procedural safeguards against unauthorized use of your nonpublic personal information.

Our policies and practices may change from time to time. We will endeavor to keep you notified periodically as to our current policies and practices. You may contact us at any time if you have questions about our policies and practices. We will gladly provide a copy upon request.

Purpose of this Notice

The Gramm-Leach Bliley Act (GLBA), the Fair Credit Reporting Act (FCRA), and the Laws of the State of North Carolina, generally prohibit us from sharing non-public personal information about you with a third party unless we provide you with this notice of our privacy policy and practices. In compliance with the laws of North Carolina and the GLBA, we are providing you this document, which notifies you of the privacy policies and practices of Durfey-Hoover-Bowden Insurance Agency, Inc.

For Information Only – No Action Required